



Zero loss of lives

no injuries or damages caused by fire and gas

What is e-learning and how does it work?

E-learning is a form of training delivered online through a computer, tablet, or mobile device. Instead of attending a physical classroom, learners access training materials—such as videos, presentations, interactive exercises, and quizzes—through a digital platform like TalentLMS.

You simply log in, open your assigned course, and progress through the content at your own pace. Your progress is saved automatically, and once you finish all required modules, the system marks the course as completed.

What E-learning solution does Autronica use?

Autronica uses the Learning Management System (LMS) by TalentLMS.

What is TalentLMS and how does it work?

TalentLMS is a cloud-based learning management system (LMS) used to deliver and manage online training and courses.

Do I need any special software or equipment?

No — TalentLMS is fully browser-based, so you can start learning immediately without installation or any special equipment. All you need is a laptop connected to the internet.

How do I log in or access the course?

You access TalentLMS using your assigned username and password; once logged in, you'll see your assigned courses in the dashboard.

Is the e-learning available on mobile devices?

Yes. TalentLMS is fully mobile-friendly and can be accessed through any modern mobile browser. There is also a **TalentLMS mobile app** for iOS and Android, which allows you to take courses, complete assignments, and track your progress directly from your phone or tablet.

How long do I have access to the training?

Completion deadlines depend on how your organization set up the course — check course details in TalentLMS or ask your training coordinator.

Can I resume where I left off?

Yes, your progress is automatically being recorded. You can simply start up where you left off, after stopping the training.

Do I receive a certificate after completing the training?

Yes — depending on the course, you'll either receive a certificate or a badge of achievement.

Do all Autronica's courses have e-learning modules?

Depending on which course you or your organization has signed you up for, you'll be requested to complete e-learning modules **before** the classroom training. Some in-person/classroom training courses for customers do not include e-learning modules.

Where can I find my completion status?

You can view your completion status directly from your **TalentLMS dashboard**. Each course shows a progress bar, and completed courses are marked as **100%**. Within a course, you can also check the **Course Progress** section for detailed status.

Can I redo modules or retake assessments?

Depending on the course, Autronica allows a “retry” on modules and assessments. If you’re unsure, please check with Autronica Academy (academy@autronicagroup.com)

What do I do if the progress in the e-learning module stops?

- **Check your internet connection** – A slow or interrupted connection can prevent progress from being saved.
- **Refresh the page or restart the course** – Sometimes simply reloading the course restores progress tracking. (Don’t worry: your progress won’t get lost.)
- **Clear your browser cache** – Old cache files can interfere with course functionality.
- **Use a supported browser** – TalentLMS works best on Chrome.
- **Try another device** – If the issue persists, switching to a different computer, tablet, or mobile device may help.
- **Contact support** – If none of the above works, reach out to Autronica Academy. They can manually check your progress and resolve any technical issues.

How do I reset my password?

Simply click “**Forgot password?**” on the login page. Enter your email address, and TalentLMS will send you a reset link. If you don’t receive it, check your spam folder or contact your training administrator.

Is my personal data secure?

Yes. TalentLMS complies with industry security standards and uses secure, encrypted connections to protect your data. Your organization also controls what information is stored and who can access it within the platform.

Can I change my username or email address?

You can change your email address from your profile settings—if **your organization has allowed editing**. Usernames, however, can typically only be changed by an administrator. If you need to update either, your training admin can assist.

What happens if I don't finish the e-learning before the deadline?

Your course may be marked as **overdue**, and you may lose access depending on the course. Contact your Autronica Academy if you need an extension.

Can I ask questions or get help about the course content?

Yes. Many courses include a **discussion, message, or comment** option where you can ask questions directly in TalentLMS. Otherwise, your training coordinator or course instructor is the best point of contact for content-related questions.

Is there support for learners with disabilities?

TalentLMS supports accessibility best practices, including screen-reader compatibility, keyboard navigation, adjustable playback options, and mobile-friendly design. If you need additional accommodations, your Autronica Academy team can provide further support.

Which browsers are best supported?

TalentLMS works best with browsers like Google Chrome.

What do I do in case of issues with the e-learning?

If you're experiencing issues with your e-learning course, please open a ticket in your e-learning portal (see screenshot below) and provide the following information:

- Your device type,
- Your operating system
- Your choice of browser
- Your browser version

